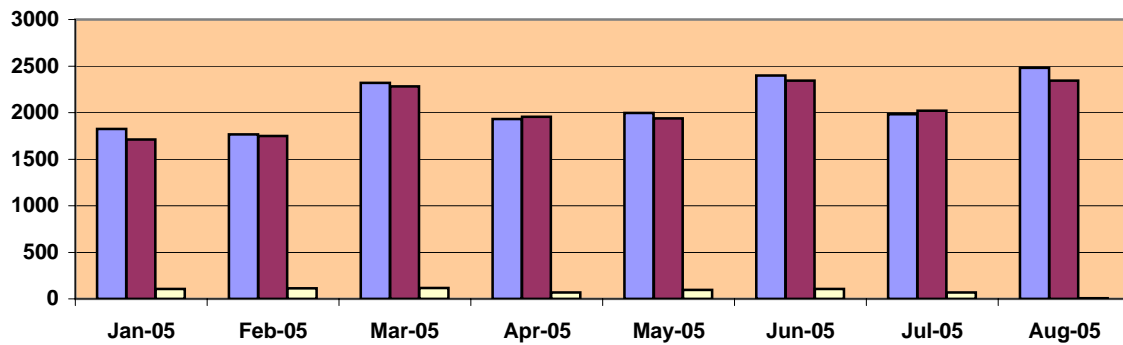


Remedy Statistics (Monthly Service Tickets)



■ Opened Tickets
■ Closed Tickets
■ Carried Over Tickets

8-Month Total

OPENED: 16,698
CLOSED: 16,341
PERCENTAGE: 98%